

RETURN APPLICATION

Customer and order data			
Customer name		Contact	
Account no. or adress		Email	
Date		Tel. no.	
VDEG reference*		Your reference	
*no. of order/delivery date or invoice			

Product data			
VDEG item no.		Serial no.	
Brand*		Type*	
*only if item no. is unknown			

Reason of return

Explanation with the return application

For return handling, all Van der Ende companies apply the Metaalunie conditions (to be downloaded via www.vanderendegroup.com or provided by mail upon request). In addition, the following conditions apply.

General

- Please fill out the tables as completely as possible;
- The completed form should be attached to the outside of the (transport) packaging in a prominent way;
- Failure to submit a completed return form may lead to a delay in handling;
- The product/products are delivered to our premises by you and for your account;
- The products should be properly packed for transport;

Return

- A minimum of €75,- return costs will be charged. The shipment needs to be marked with our order number; the items must be intact and have not been installed; items are in their original packaging, unharmed and not been written on; logo tape, other than Van der Ende Group tape, is not allowed.
- You will be contacted (in advance) about the applicable return costs. The return costs depend on the handling costs (frequency inverters e.g are always checked, even if they are new in the packaging) and the return costs incurred by the respective manufacturer that has been charged to us.

Please send this form beforehand to sales@vanderendegroup.com. When sending materials, please make sure you add a copy of the form to the shipment.

As a general rule, total completion of the form is conducive to a swift settlement of your return application.